

**HYATT REGENCY CROWN CENTER  
2345 McGEE STREET  
KANSAS CITY, MO 64108  
PHONE: (816) 421-1234  
FAX: (816) 435-4193**

## **KANSAS CITY GUIDE**

We would like to take this opportunity to thank you for choosing Hyatt Regency Crown Center. We are very happy to be hosting your event and invite you to enjoy all that our hotel has to offer.

This guide has been assembled to anticipate your needs for information about Kansas City. We suggest that prior to printing any information from the guide, you confirm the details with your Catering/Convention Services Manager.

While you're here, we hope you will have the opportunity to visit some of our more spectacular sites. Be sure to see Crown Center, the Country Club Plaza, River Market and historic Westport. We think Kansas City is a great place to live and visit and we are proud to share it with you.

It is our sincere desire that you and your guests leave Kansas City with warm and pleasant memories of your stay with us. Everyone here at Hyatt Regency Crown Center is very committed to ensuring the success of your event. Thank you for your support and we look forward to working with you again in the future.

**HYATT REGENCY CROWN CENTER  
KANSAS CITY GUIDE  
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## **AIRPORTS**

**Kansas City International Airport, 1 International Circle**  
(816) 243-5237

The airport is 25-30 minutes depending on the time of day, and 22 miles from the hotel. The airport is divided into three terminal buildings and allows for convenient curbside drop-off and pick-up, only a short walk from the gates.

**Charles B. Wheeler Downtown Airport, 300 NW Richards Road**  
(816) 513-0800

The downtown airport is located just across the Missouri River from downtown on US-169 Highway (Broadway Bridge). Currently the airport is only utilized for general aviation and cargo planes. Executive Beechcraft provides services for general aviation. Their number is (816) 243-6440.

## **AIRPORT TRANSPORTATION**

**Agenda Kansas City**  
(888)-243-6325 (toll free)

Provides dedicated airport transportation for groups as well as individual guests of Hyatt Regency Crown Center. Call to schedule specific pick-up times. Agenda Kansas City customizes service based on your needs.

**Super Shuttle**  
(800) 258-3826

Provides airport transfers for guests of Hyatt Regency Crown Center. The KCI shuttle has a kiosk located adjacent to each baggage claim area at the airport terminals. Arrangements are made at the kiosks. One-way tickets are \$17.00 and round-trip tickets are \$29.00. Children 12 and under are free. Tickets may be purchased at the kiosk in each terminal, or by paying the driver. If you do not see the kiosk, dial 5000 on the white courtesy phone in the airport terminal for pick-up information.

Return shuttles may be picked-up from Hyatt Regency's front drive at 14 and 44 minutes past each hour, from 4:44 a.m. until 6:14 p.m. Evening service is available by reservation from 6:30 p.m. until 10:00 p.m. The trip to the airport takes 35-40 minutes by shuttle, depending on the time of day. Prices for return trips are the same as from KCI. Super Shuttle will add extra shuttles/busses if large departures are expected in a short period of time. These additional shuttles can be arranged through your hotel contact.

## **ATTRACTIONS/ EVENTS**

**18<sup>th</sup> and Vine Heritage Festival** – This annual event is held in August and salutes the birthplace of Kansas City Jazz with a weekend of live music. Located in Kansas City in the 18<sup>th</sup> and Vine district. (816) 474-1080

**American Royal** – Livestock, horse show, and rodeo held annually in November at the Kemper Arena and American Royal Building. (816) 221-9800

**Casinos** – Try your luck at the following local casinos:

<b>Isle of Capri Casino</b> , <i>Kansas City, MO</i>	(816) 855-7777
<b>Ameristar</b> , <i>Kansas City, MO</i>	(816) 414-7000
<b>The Argosy</b> , <i>Riverside, MO</i>	(800) 270-7711
<b>Harrah's</b> , <i>North Kansas City, MO</i>	(800) 427-7247

**Children's Film Festival** – Held annually at Nelson-Atkins Museum of Art. 1-4 pm  
Admission is free. For information and dates call (816) 751-1278.

**College Basketball Experience** – This nationally recognized venue celebrates the history of men's collegiate basketball. It debuted in November 2007 and is located within the Sprint Center. In addition to exhibits, visitors can practice all aspects of their basketball skills, take famous shots, and much more. Admission is \$10 for adults (18 and older), \$7 for youth (6-17), and free for children (5 and under). (816) 949.7500

**Ethnic Enrichment Festival** – An event that represents more than 35 ethnic groups and nationalities. This festival is held every August in Swope Park and features a wide variety of cuisines, crafts, and music. (816) 513-7553

**Hallmark's Visitors Center** – The story of Hallmark Cards is presented in a self-guided tour through 14 exhibits. Located in Crown Center. (816) 274-3613

**Ice Terrace** – This outdoor skating rink is located just across from the Crown Center Shops. It is open from the beginning of November to mid-March, from 10 am – 9 pm. (816) 274-8411

**Kaleidoscope** – Creative Workshop for children ages 5-12, sponsored by Hallmark Cards, located in Crown Center. (816) 274-8300

**Kansas City Air Show** – Annual military and civilian aviation ground displays and serial performances. Located at the Downtown Airport, usually held in late July or August. Please visit [www.kcairshow.com](http://www.kcairshow.com) for more information regarding date and times.

**Kansas City Power & Light District** – This nine-square-block of entertainment, retail, and dining outlets held its grand opening in Spring 2008 and is always bustling with nightlife. Commonly referred to as the "P and L" this district is less than 2 miles away from the Hyatt.

**Kansas City Zoo** – Home to over 1,000 animals, the Kansas City Zoo has a great deal to offer. New renovations that were completed in Spring 2008 include: new exciting exhibits, the opening of a Zoo Learning Center, and total reconstruction of parking garages and entryway. (816) 513-5700

**Kansas Speedway** – Motor Sports began in the summer of 2001. In April, enjoy the O'Reilly Auto Parts 250 ,and the Road Runner Turbo Indy 300. In September enjoy the Kansas Lottery 300 and the Camping World RV 400. (913) 328-3300

**Kaufman Sports Complex** – The two-stadium facility is home to the **Kansas City Chiefs, Kansas City Royals and Kansas City Wizards.**

**Kemper Arena** – In addition to providing home for some of Kansas City's sports teams, Kemper Arena is also used as a concert hall for some of today's best performers. For concert information please call (816) 513-4000.

**Liberty Memorial** – This monument is home to the National World War I Museum. The new state of the art complex uses interactive technology to bring history to life. (816) 784-1918

**Oceans of Fun** – Midwest's largest tropical theme water park featuring a million gallon wave pool and giant water slides. Park is open from May to August. (816) 454-4545

**Worlds of Fun** - Theme park featuring over 175 acres of fun including MAMBA, one of the tallest, longest, fastest steel coasters in the world. Park is open from April to October. (816) 454-4545

**Plaza Art Fair** – The streets of the Country Club Plaza are closed off to feature the art of 200 nationally known artists. Held annually in September. (816) 753-0100

**Renaissance Festival** – Recreation of the 16<sup>th</sup> Century Village featuring artisan, music, and food. Held annually on the weekends from early September through Mid – October. Located in Bonner Springs, KS. (913) 721-2110

**Santa-Cali-Gon Days Festival** – Held annually over Labor Day weekend this four-day family festival features one of the Midwest's largest juried arts and crafts shows, country western and bluegrass music, and family entertainment. Admission to the festival and all main stage entertainment is free. For further information regarding dates and times please call (816) 252-4745.

**Sprint Center** – One of Kansas City's newest attractions, this venue opened its doors in fall of 2007. Located in Downtown Kansas City, the Sprint Center holds great concerts, sporting events, and large conventions. (816) 949-7100

**St. Patrick's Day Parade** – The nation's third largest St. Patrick's Day Parade stretches all the way from the River Market down to Crown Center. (816) 931-7373

**Union Station** – The historic train station was refurbished and contains Science City, a museum designed to teach children of all ages about the scientific world. (816) 474-0111

## **RELIGIOUS SERVICES**

### **Baptist**

Metropolitan Missionary Baptist Church  
2310 E. Linwood Boulevard  
Sunday: 9:30 a.m.  
(816) 923-3689

### **Catholic**

Our Lady of Sorrows  
2552 Gilham Road  
Saturday: 4:00 p.m., Sunday: 8:00 a.m. and 11:00 a.m.  
(816) 421-2112 Contact to inquire about transportation services.

### **Christian**

Community Christian Church  
4601 Main (Plaza)  
Sunday: 8:30 a.m. and 10:30 a.m., Wednesday: 6:00 p.m.,  
(816) 561-6531

### **Episcopal**

Grace and Holy Trinity  
13th and Broadway  
Sunday: 8:00 a.m., 10:15 a.m. and 5:00 p.m., Weekdays: 12:05 p.m.  
(816) 474-8260

### **Hindu**

Hindu Temple & Cultural Center of Kansas City  
6330 Lackman Road  
Shawnee, KS  
Atari ~ Monday – Friday: 11:00 a.m. and 8:00 p.m.  
Atari ~ Saturday: 12:00 (noon) and 8:00 p.m. Sunday: 12:00 (noon) and 7:00 p.m.  
(913) 631-7519

### **Jewish**

Kehilath Israel  
10501 Conser  
Overland Park, Kansas  
Services ~ Sunday: 9:00 a.m., Weekdays: 7:00 a.m.

**Jewish**

Congregation B'nai Jehudah

12320 Nall Avenue

Overland Park, Kansas

Minyan ~ Sunday: 11:30 a.m., Monday – Thursday: 5:45 p.m.

Shabbat ~ Friday: 5:30 p.m., Saturday: 10:30 a.m.

(913) 663-4050

**Lutheran**

Calvary Lutheran Church

7500 S. Oak Street

Sunday: 8:00 a.m., 10:45 a.m., and 4:30 p.m.

(816) 444-6908

**Non-Denominational**

Unity Temple on the Plaza

707 W. 47th Street

Sunday: 10:30 a.m., Wednesday: 6:00 p.m.

(816) 561-4466

**Non-sectarian Tibetan Buddhism**

The Rime Center

700 West Pennway

Group Meditation ~ Tuesday – Thursday: 7:00 p.m.

Dharma Teachings ~ Sunday: 10:30 a.m.

(816) 471-7073

**Muslim**

Islamic Society of Greater Kansas City

8501 E 99<sup>th</sup> Street

(816) 763 2267

**Presbyterian**

Central Presbyterian

3501 Campbell

Sunday: 10:30 a.m.

(816) 931-2515

**Scientist**

Sixth Church of Christ

66 Terrace and Wornall Road

Sunday: 10:30 a.m., Wednesday: 7:30 p.m.

(816) 523-2425

**United Methodist**  
Grand Avenue Temple  
205 E. 9th  
Sunday: 10:00 a.m.  
(816) 842-3484

### **COMPUTER EQUIPMENT/COPIER RENTALS**

The following company provides rental of computer equipment and fax machines:

**Computer Express**  
2038 Broadway  
Kansas City, MO 64108  
Phone: (816) 472-7001

The following company provides rental of copiers, printers and fax machines:

**Midwest Office Technology**  
11567 West 83rd Terrace  
Lenexa, KS 66214  
(913) 894-9600

### **CONVENTION/ VISITORS ASSOCIATION**

The Kansas City Missouri Convention/ Visitors Association is located at 1100 Main, Kansas City, MO 64106. Their phone number is (816) 221-5242. For more information on Kansas City and events during your convention, call 1-800-767-7700.

The CVA Convention Services department can assist meeting planners with a variety of services including promotion materials, convention planning, publicity tools, on-site services and materials including maps, brochures and registration personnel. The CVA Convention Services Department's direct line is (816) 691-3850.

### **COPYING SERVICES**

<b>FedEx Office, 11<sup>th</sup> and Walnut</b>	(816) 221-6222
<b>OfficeMax, 37<sup>th</sup> and Main</b>	(816) 931-3355



## **CROWN CENTER SHOPS**

The Crown Center Shops are easily accessible from the Hyatt via “The Link”, which is accessible from the Mezzanine Level of the Hotel. Crown Center contains over 80 specialty shops, more than a dozen restaurants and food outlets and several entertainment attractions. Shopping center hours are: Monday, Tuesday, Wednesday and Saturday from 10:00 a.m. to 6:00 p.m., Thursday and Friday from 10:00 a.m. to 9:00 p.m. and Sunday noon to 5:00 p.m. Some shops and restaurants are open before and after normal hours as well. All shops offer extended hours during the Christmas season.

The **American Heartland Theater** offers Broadway style comedies, musicals, mysteries and dramas. This venue can also be rented out for private functions or meetings. Their number is (816) 842-9999.

The **Coterie Theater** offers productions for the entire family. Ranked as one of the five best theatres for young audiences in the U.S. by Time magazine. Their number is (816) 474-6552.

The **Off Center Theatre**, is Crown Center’s newest performance arts space showcases edgy and innovative productions by theatre groups from throughout the Kansas City area. Please visit [www.crowncenter.com](http://www.crowncenter.com) for more details. Their number is (816) 274-8444.

The Information Booth/ Customer Service Center is located on level two of the Shops. In addition to information about attractions and facilities in the area, Customer Service offers gift-wrapping, mail wrapping, UPS shipping, stroller and wheelchair rental and ticket sales to area attractions. An automated U.S. Postal substation is adjacent.  
Crown Center Information: (816) 274-8444.

Guests staying at Hyatt Regency Crown Center can enjoy signing privileges at Hyatt-owned restaurants in Crown Center Mall. These eating establishments are Milano, an Italian dining restaurant, Crayola Café, a children-themed restaurant, and the Golden Harvest Bakery. Hyatt guests can also enjoy cross-signing privileges at the restaurants located within Crown Center Mall. These restaurants include the Brasserie, a casual dining restaurant and lounge as well as Benton’s, their fine dining restaurant.

## **DELIVERY SERVICE/ COURIERS**

<b>DHL Express</b>	(800) 225-5345
<b>FedEx</b>	(800) 238-5355
<b>UPS</b>	(800) 742-5877
<b>UPS Store (Plaza)</b>	(816) 561-7411

## **ENTERTAINMENT COMPANIES**

Hyatt Regency Crown Center works with the following companies:

<b>Agenda Kansas City</b>	(913) 268-4466
<b>Bobby Eddy, DJ; Memory Productions</b>	(913) 362-6271
<b>Dare!.. to be Creative</b>	(816) 531-6535
<b>Gary Mac Production's, Inc.</b>	(913) 469-9009
<b>The Main Event</b>	(816) 795-6616
<b>Vince Billardo</b>	(913) 491-3271

Your Catering/Convention Services Manager can arrange any type of entertainment your function may require. The hotel does not provide the use of its ladders or electrical lifts for guest or vendor use.

## **EXPOSITION/ DRAYAGE SERVICES**

This local exposition company can assist you with all of your exhibit and decorating needs. For more information, please contact the following:

**George Fern**  
751 Wyoming  
Kansas City, MO 64101  
(816) 221-0525

## **FLORALS**

Your Catering/Convention Services Manager can assist you with floral arrangements. We also recommend the following florists:

<b>18 Flowers</b>	(816) 421-1717
<b>Beco Flowers</b>	(816) 472-4242
<b>Matney Florist</b>	(913) 362-5419
<b>Needham Floral</b>	(816) 523-5517
<b>Studio Dan Meiners</b>	(816) 842-7244

## **FORMAL ATTIRE**

Formal wear can be rented or purchased from the following:

**After Hours Formalwear**  
8506 NW Prairie View Rd  
Kansas City, MO 64153  
(816) 505-7878

**N Valentino**  
200 West 47th Street  
Kansas City, Missouri 64112  
(816) 931-6425

**The Elegant Bride**  
2504 NE 57th Terrace  
Gladstone, MO 64118  
(816) 453-3676

## **GOLF COURSES**

Our Concierge rates these golf courses as some of Kansas City's best:

**Deer Creek**  
133rd and Metcalf  
Overland Park, KS  
(913) 681-3100

**Alvamar**  
1800 Crossgate Drive  
Lawrence, KS  
(785) 842-2764

**Swope Memorial Golf Course**  
Swope Park  
Kansas City, MO  
(816) 513-8910

**Dubs Dread Golf Club**  
12601 Hollingsworth Road  
Kansas City, KS  
(913) 721-1333

**Paradise Point**  
Little Platte Park, US 169  
Smithville, MO  
(816) 532-4100

**Longview Lake Golf Course**  
11100 View High Drive  
Kansas City, MO  
(816) 763-3500

**Shoal Creek Golf Course**  
8905 Shoal Creek Parkway  
Kansas City, MO  
(816) 407-7242

**Tiffany Greens Golf Club**  
6100 NW Tiffany Springs Parkway  
Kansas City, MO  
(816) 880-9600

## **HAIR SALONS**

**Naturally Hair Salon and Spa** is conveniently located in the Crown Center Complex.  
For information please call (816) 471-8138.

Their hours are as follows:

Monday, Wednesday, and Thursday: 9:00 a.m. - 8:00 p.m.  
Tuesday and Friday: 9:00 a.m. - 7:00 p.m.  
Saturday: 9:00 a.m.-5:00 p.m.  
Sunday: 11:00 p.m.-5:00 p.m.

## **HOSPITALS**

Local hospitals include the following:

**Children’s Mercy Hospital**

2401 Gilham  
Kansas City, MO  
(816) 234-3000

**Truman Medical Center**

2301 Holmes Street  
Kansas City, MO  
(816) 404-1000

**K.U. Medical Center**

39<sup>th</sup> and Rainbow  
Kansas City, KS  
(913) 588-5000

**Saint Luke’s Hospital**

4401 Wornall Road  
Kansas City, MO  
(816) 932-2000

## **LANGUAGE AND INTERPRETATION**

Hyatt Regency Crown Center has many multilingual staff members available to assist guests in multiple languages. The hotel also has access to the AT&T Language Line Service. Please see our Front Desk or Bellstand for assistance.

Local interpreting/translation services include:

**Deaf Expression Inc.**

5725 Nieman Rd  
Shawnee, KS 66203  
(913) 268-3323

## **LIMOUSINE COMPANIES**

**Kansas City Transportation Group** provides limousine service throughout the city, including to and from the airport. (816) 471-1234.

## **MUSEUMS/ HISTORIC SITES**

**Arabia Steamboat Museum** - Over 200 tons of recovered “treasures” from the sunken 1856 Steamboat Arabia are displayed. (816) 471-1856

**Independence, Missouri** - Best known as the hometown of Harry Truman, it’s also famous as the starting point of the Santa Fe, California and Oregon Trails.  
(816) 325-7111

**Jesse James Farm and Museum** - Restored home where Frank and Jesse James grew up and Jesse’s original gravesite. Located in Kearney, MO. (816) 628-6065

**Union Station Kansas City Museum** - Offers hands-on science and history exhibits, the Challenger Learning Center and planetarium. (816) 460-2020

**Kemper Museum of Contemporary Art** – Contemporary art museum, Café Sebastienne, outdoor sculpture, interior courtyard, museum shop. (816) 753-5784.

**National World War I Museum** – Acknowledged as the only public museum in the United States dedicated to the history World War I. (816) 784-1918

**Negro League Baseball Museum** - Dedicated to preserving and documenting the history of the early Negro Baseball Leagues. (816) 221-1920

**Nelson-Atkins Museum of Art** - One of the top national art museums, featuring art from a variety of periods and cultures along with special exhibits. Located on the grounds is the Henry Moore Sculpture Garden. (816) 751-1278

**Toy and Miniature Museum** - Restored 1911 Mansion featuring miniature collections, antique dollhouses, furnishings, a fine scale miniature collection and marble gallery. (816) 333-9328

**Harry S. Truman Library and Museum** - Changing exhibits and programs documenting the Truman Presidency. (800) 833-1225

**Weston, MO** - An 1837 Missouri River Town featuring over 100 pre-civil war homes, the nations oldest distillery (McCormick) and antique shops. Located 45 minutes Northeast of Downtown Kansas City. (888) 635-7457

### **OFFICE FURNITURE**

Desks, filing cabinets and sofas may be rented for your convention offices. Contact the following merchant for more information or contact your Convention Services Manager for assistance:

**CORT Furniture Rental** (913) 888-0100

### **OFFICE SUPPLIES**

Office supplies may be purchased at these nearby office supply companies:

**Office Max**, 3732 Main Street (816) 931-3355  
**Xpedx Paper and Graphics**, 1916 Grand (816) 471-5363

## **PHOTOGRAPHER**

Your Catering/Convention Services Manager would be happy to assist you with these arrangements. The following are our recommendations:

**David Riffel Photography**

David Riffel  
(913) 384-5252

**Van Deusen**

Lori Hahn  
(913) 432-0600

## **REGISTRATION ASSISTANCE**

Should you require registration assistance or on-site convention staffing, please contact:

**Peggy Barker**

Kansas City Convention/ Visitors Association  
(816) 221-5242

## **RETAIL SHOPPING**

**Crown Center:** Refer to Crown Center Section of this guide.

**Country Club Plaza:** Kansas City's oldest outdoor shopping center. Features upscale shopping, restaurants and movie cinemas. The Plaza's Moorish architecture is modeled after Seville Spain, with exquisite mosaics, statues, sparkling fountains and river walk. The area is also the country's largest outdoor Christmas light displays (seasonal). Located 3 miles south of Hyatt Regency Crown Center at 47th and Main. For more information call (816) 753-0100.

**The Legends at Village West:** The Legends is Kansas City's newest open-air shopping and restaurant district. This new attraction offers more than 100 stores and restaurants, satisfying all ages, styles and price ranges. For more information call (913) 788-3700.

**Westport:** Browse the wide variety of specialty shops, cafes, restaurants, and entertainment venues among the original settlement in the Kansas City area. Located 2 1/2 miles south of Hyatt Regency Crown Center at Broadway and Westport Road.

**Suburban Shopping Malls:**

There are other major shopping malls located in the suburbs within driving distance of Hyatt Regency Crown Center:

**Great Mall of the Plains**, located on 151st off I-35, Olathe, KS  
30 minutes south

**Independence Center**, located at I-70 and Highway 291, Independence, MO  
20 minutes east

**Metro North Mall**, located at Highway 169 and Barry Road, Kansas City, MO  
15 minutes north

**Oak Park Mall**, located at 95th and Quivera, Overland Park, KS  
20 minutes southwest

**Odessa Factory Outlet**, located on I-70, Odessa, MO  
40 minutes east

**Town Center**, located at 119th and Roe, Leawood, KS  
30 minutes south

**Ward Parkway Mall**, located at 86th and Ward Parkway, Kansas City, MO  
15 minutes south

**Zona Rosa**, located at Highway 71 and Barry Road, Kansas City, MO  
25 minutes north

**SECRETARIAL SERVICES**

**AAA**, 3312 Broadway (816) 531-4615  
**TWP Services**, Plaza Area (816) 523-8977

**SPECIAL EVENTS/ PRODUCTION COMPANIES**

Should you require additional production or coordination assistance planning your special events, please contact one of the preferred vendors listed below. These event professionals all have experience working with the Hotel and Regency Caterers at various off premise venues throughout the city.

**Agenda Kansas City** (913) 345-1717  
**DSS, Inc.** (913) 492-5775  
**EPIC Entertainment** (816) 997-1114  
**VISTA** (816) 380-7750

\*The hotel does not provide the use of its ladders or electric lifts for guest or vendor use.

## **SPORTS**

**Kansas Speedway**, the areas newest sports attraction, features IRL and NASCAR events throughout the year. For the latest schedule call (913) 328-3300.

Arrowhead stadium is the home of the **Kansas City Chiefs**. Located at I-70 and Blue Ridge Cutoff. For information call (816) 920-9300.

Kauffman Stadium is the home of the **Kansas City Royals**. Also located at I-70 and Blue Ridge Cutoff. For information call (816) 921-8000.

The MLS featuring the **Kansas City Wizards** can be enjoyed at Arrowhead Stadium. For information call (816) 387-3400.

Professional team tennis, featuring John McEnroe and the **Kansas City Explorers**, take the courts at Barney Allis Plaza in the heart of Downtown Kansas City. For information call (816) 513-5630.

The **Kansas City Brigade** is our local Arena Football team, taking the field in the new Sprint Center. For more information call (913) 383-8020.

Our **Kansas City T-Bones**, independent professional baseball team, can be reached at (913) 328-2255.

## **TENTS**

We recommend:

<b>All Seasons Party and Tent Rental</b>	(816) 765-1444
<b>Kansas City Tent and Awning Co</b>	(816) 472-8368

Your Catering/Convention Services Manager can make these arrangements for you.

## **TOURS/ SIGHTSEEING**

<b>Agenda Kansas City</b>	(913) 345-1717
<b>Blue Ribbon Tours</b>	(913) 649-5111
<b>Kansas City Transportation Group</b>	(816) 471-6050

Our bell stand has extensive information regarding all Kansas City attractions.